



Customer Equipment Repair Request Form

Our current repair turn-around time is 3 business days, from when we receive your lens until we ship it out completed. Lenses that require a repair charge will be completed 3 business days from receiving your approval and payment.

Please fill out all fields, and please use a separate form for each piece of equipment.

Please type directly into the form below, print it out, and include it with your repair shipment.

What issue are you having with the lens? (Please be very specific)

Customer Name: _____

Street Address for UPS/FedEx (no PO Box): _____

City: _____ State: _____ Zip: _____

Is this address: Residential Commercial

Phone: _____ Email: _____

Which model lens are you shipping in for service*? _____ Mount? _____

Serial Number: _____ (if the lens has no serial number, a receipt is REQUIRED for service)

FRONT CAP

REAR CAP

CASE

*Accessories: Please do not include product box, filters, manuals, tripod mounts, etc. We are not responsible for any accessories included with the lens; they are sent at your risk.

What camera body or bodies are you using? _____

If requesting warranty service, please include EITHER:

Copy of your sales receipt: OR Warranty Confirmation # _____

I want my lens returned to me: Without Signature Required
With Signature Required (I authorize a \$4 charge for this service to my credit card below. **Must include credit card information for this to be processed**)

OPTIONAL:

I am pre-approving charges to my credit card for: \$ _____

Credit Card # _____ Exp ___/___ CCV _____

Please wrap your lens well in bubble wrap and be sure to include all paperwork rubber-banded to your lens.

Send to: Tamron USA Repairs
10 Austin Blvd., Commack, NY 11725
800-827-8880 custserv@tamron.com